



City of Tustin

# Multi-Family Recycling Guide



Please keep this guide  
as a reference for

**2025-2026**



**CR&R**  
INCORPORATED

environmental services

the face of a greener generation



Para español, escanee  
el código QR.

# Welcome to CR&R Incorporated!

CR&R was founded in Stanton, California in 1963 by Clifford R. Ronnenberg. Since then, CR&R has utilized cutting-edge innovations and is in pursuit of a zero-waste disposal program. We are leaders in environmental services services with operations across Orange County, Los Angeles County, Riverside County, San Bernardino County, San Diego County, and imperial County.

Tustin's multi-family communities are key partners with the City and CR&R Incorporated, in meeting state-mandated waste diversion and recycling requirements. California has several recycling mandates that apply to all multi-family (townhomes, condominiums, and apartments) properties regardless of the number of units.



# Multi-Family Cart and Bin Options

Multi-family property owners in Tustin can choose between different cart and bin sizes for landfill and recycling waste services.

## **Landfill Service**

- 35 Gallon Cart
- 65 Gallon Cart
- 95 Gallon Cart
- 1.5 Yard (1/2 of split bin)
- 2 Yard (1/2 of split bin)
- 3 Yard
- 4 Yard



## **Recycling Service - Single-stream Recycling Materials**

- 35 Gallon Cart
- 65 Gallon Cart
- 95 Gallon Cart
- 1.5 Yard (1/2 of split bin)
- 2 Yard (1/2 of split bin)
- 3 Yard
- 4 Yard



## **Organics Recycling Service - Food Scraps and Yard Waste**

- 35 Gallon Cart
- 65 Gallon Cart
- 2 Yard



## **Additional Container Sizes**

Additional landfill, recycling, and organics container sizes are available beyond those listed. For alternative container size information and service level adjustments, please contact Tustin's dedicated Customer Service at **(714) 372-8272**.

**All rates are subject to annual rate adjustments on July 1st of each year.**

# California Senate Bill 1383

SB 1383 requires all commercial businesses to reduce their organic waste disposed in landfills. SB 1383 promotes edible food diversion, organic recycling, and lowering contamination levels in all waste streams. Organic waste, such as food scraps and yard trimmings, contribute to greenhouse gas emissions when anaerobically decomposed in landfills.

CR&R will collect your organic waste and transport it to one of its composting facilities.

SB 1383 Requires all commercial businesses to have all three (3) waste stream containers on site.



## Kitchen Food Scrap Pail

Place food scraps such as leftovers and stale or spoiled food, line your pail with a paper bag to help keep your pail clean and odorless. When the food scrap pail is full, empty the materials into your organics cart for your weekly collection.

To Watch a short video on how to recycle your food scraps, please scan the QR code.



To request additional carts, report stolen or damage carts, or to request a kitchen food scrap pail, please contact CR&R's dedicated Tustin Customer Service at **714.372.8272**.



# What Goes Where

To reduce contamination, use these guidelines and examples when sorting landfill, recycling, food scraps, and yard trimmings in your containers.

LANDFILL	RECYCLABLES	ORGANICS
<ul style="list-style-type: none"> <li>• Broken Glass</li> <li>• Candy Wrappers</li> <li>• Ceramics</li> <li>• Chip Bags</li> <li>• Clothing</li> <li>• Coffee Pods/K Cups</li> <li>• Hangers</li> <li>• Mirrors</li> <li>• Mixed Products (i.e. Plastic/Metal Combination)</li> <li>• Non-Numbered Plastics</li> <li>• Palm Fronds</li> <li>• Pet Waste/Litter</li> <li>• Plastic Film</li> <li>• Plates, Cups, Towels, and Napkins</li> <li>• Polystyrene</li> </ul>  	<ul style="list-style-type: none"> <li>• Aluminum Foil</li> <li>• Aluminum &amp; Tin Cans</li> <li>• Cardboard (flattened)</li> <li>• Detergent Containers</li> <li>• Empty Aerosol cans</li> <li>• Glass</li> <li>• Magazines &amp; Junk Mail</li> <li>• Metal</li> <li>• Milk Containers</li> <li>• Paper (Computer, White, Colored, Shredded, Newspaper)</li> <li>• Plastics (Numbers 1 through 7)</li> </ul> <p><i>Plastic bags and baggies are not recyclable. These items should be placed in the landfill cart.</i></p>  	<p><b>From The Kitchen</b></p> <ul style="list-style-type: none"> <li>• Bones</li> <li>• Bread/Grains/Pasta</li> <li>• Coffee Grinds</li> <li>• Dairy/Eggshells</li> <li>• Fats, Oils and Grease</li> <li>• Food Scraps/Leftovers</li> <li>• Food-Soiled Paper/ Plates and Cups</li> <li>• Fruits</li> <li>• Meat/Poultry</li> <li>• Seafood/Shellfish</li> <li>• Vegetables</li> </ul> <p><b>From The Yard</b></p> <ul style="list-style-type: none"> <li>• Flowers</li> <li>• Grass</li> <li>• Leaves</li> <li>• Prunings</li> <li>• Weeds</li> </ul> <p><b>No Palm Fronds</b></p>  

**Hazardous Waste is PROHIBITED in any of your containers.**

## Recycling Tips:

- Flatten your cardboard boxes to save space in your recycling container.



- Place your recyclable materials in your recycling container unbagged.

CR&R encourages residents to use durable and reusable bags, as plastic bags do not break down easily in landfills. If used, plastic bags should be disposed of in the black lid landfill cart.

# Special Services

## ***Bulky Item Collection***

Items that cannot properly fit in your container, such as a chair or desk, are considered bulky items and require a special pickup. An authorized customer representative from each multi-family property can schedule a bulky item pickup for a fee, with up to four (4) items per pickup.



## ***Multi-Family Scout Services***

If your bins are further than 75' from the collection vehicle, CR&R staff will collect your containers utilizing a stinger truck. The containers will be serviced and put back in their enclosure for an additional fee per container, per service frequency, per month.

## ***Hazardous Waste***

Hazardous waste products are flammable, corrosive, reactive, or toxic. Hazardous waste includes items such as batteries, cleaning products, car care products, paint, electronic waste, universal waste, and pharmaceutical waste. Disposing hazardous waste in CR&R containers is prohibited.



## ***Temporary Services***

CR&R provides temporary services for construction and clean up projects. Bin sizes for temporary services range from 3-yard bins to 40-yard rolloff bins.



**To schedule a bulky item pickup, set up wheel out or scout services, or for additional information on temporary services, please call Tustin's dedicated Customer Service at 714.372.8272.**

# Non-Containerization



Non-containerization occurs when landfill, recyclable, or organic materials are not placed in a CR&R provided container with the lid fully closed. Items placed outside of the container will not be serviced.

For questions regarding container sizing and non-containerization please contact our Tustin Sustainability Team at [Tustin-Recycles@crrmail.com](mailto:Tustin-Recycles@crrmail.com)

## Events

### Compost Events

CR&R, in partnership with the City of Tustin, hosts free compost giveaway events twice a year. Multi-family residents may receive up to two (2) free bags of compost per person. To participate, proof of Tustin residency is required.



Please bring a valid photo ID or a recent utility bill. Compost is available while supplies last. Event-specific details, including dates, times, and locations, will be shared by the City of Tustin or CR&R as each event approaches.

## Holiday Schedule

CR&R observes the following holidays throughout the year:

<b>Labor Day</b>	<b>Thanksgiving Day</b>	<b>Christmas Day</b>
<b>New Years Day</b>	<b>Memorial Day</b>	<b>Independence Day</b>

If a holiday falls during the week, collection for the remainder of the week will be postponed by one day. Example: If Independence Day is on Thursday, and your property's service day is Friday, your property will be serviced on Saturday.

### Follow Us On Social Media

Want to stay up to date with CR&R? Scan the QR Code for all our links!





**CR&R**  
I N C O R P O R A T E D

**environmental services**

the face of a greener generation

P.O. Box 125 Stanton, CA 90680-2912



For any further questions,  
comments, or concerns,  
contact us at:

**Tustin Customer Service**  
**714.372.8272**

M-F 8 AM to 5 PM

Saturday 8 AM to 12 PM

or **Tustin-Recycles@crrmail.com**

For more information  
regarding our programs,  
services, or general information  
please visit: **[www.crrinc.com](http://www.crrinc.com)**